

May 23, 2021

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POSTAL REGULATORY
COMMISSION
WASHINGTON, DC 20541

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Postal Regulatory Commission
901 New York Avenue, N.W., Suite 200
Washington, DC 20268-0001

Dear Commission:

I (Andrea) sent an email correspondence through your website a few days ago, but am unsure as to whether you will get it or look at it, as your frightening instructions regarding how to simply express an opinion without jumping through 100 hoops to do so is discouraging.

Due to the changes you've allowed Mr. DeJoy to already make in the Postal Service, I can only hope and pray that this letter will reach you in time to be of some meaning. Never before have we seen such slow service, and it is not the postal workers fault.

I understand now that Mr. DeJoy has presented you with a 10-year plan regarding the change he wishes to make in the Postal Service. PLEASE do NOT allow this plan. Please get rid of Mr. DeJoy. He does not have the Postal Service's health in his plans. He is out to destroy it. Just ask the employees or everyday customers and I'm sure they'll tell you.

It is my understanding that this plan will cause irreversible damage to the system. It involves raising the postage rates (please note this is a service, not a business. The Post Office never was designed to get rich or make money - it's for the American people.). It includes longer delivery times, service cuts and turns our

beloved mail service more directly into the hands of private companies make privatization of the service more and more likely.

I also understand that post office locations will be closed. What a shame and what a disaster for people, especially in small villages and towns. We need our post offices. I beg you, please do not take them away from us. Talk about pushing customers away from the post office. Why would you encourage going to UPS or FedEx by closing down post office which are more convenient? Why? Why? Why?

I heard a postal employee say, "We want exceptional service. A different way can be found." Well, we believe her. We, too, believe postal employees can and do give exceptional service and want to continue to do so. We also believe whatever is wrong with the service can be corrected in a different way and by a different person. Find someone who truly loves the Post Service and who has experience in its service. Do what is within your power to do to check the hurt Mr. DeJoy is causing and to get someone who cares into his position.

We support the Postal Service. Please don't send it into ruin with Mr. DeJoy's plan.

Sincerely,

Andrea and Jane Mills
Andrea and Jane Mills *am*



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